

Insights	Needs	POV	How Might We
Users are unclear about tool limitations due to frequent updates.	Users need better learning support to understand the impact of updates.	Users need better learning support, because they are unclear about tool limitations due to frequent updates.	How might we provide additional learning support to help users understand the impact of updates?
Users confuse master component updates with instance overrides.	Users need more clarity on how components work between a master and its instances.	Users need more clarity on how components work between a master and its instances, because they confuse master updates with instance overrides.	How might we help the user understand how components work between a master and instances?
Users create components in context on the design and move them to another page or file.	Users need to see how master updates will affect instances and the design as a whole.	Users need to see how master updates affect instances and the design as a whole, because they create them in context before moving to another location.	How might we help the user see how master updates affect instances and the design as a whole?
Users give up, detach instances, and do manual edits when components don't work as expected.	Users need to understand the limitations of instance overrides.	Users need to understand the limitations of instance overrides because they detach and do manual edits when they don't work as expected.	How might we help the user understand the limitations of instance overrides?
Users create separate components for each device rather than one responsive master, to avoid frustration.	Users need to understand auto-layout, variants, and constraints.	Users need to understand auto-layout, variants, and constraints, because they make separate components by device to avoid frustration.	How might we help users understand auto-layout, variants, and constraints?