

Figma Feature Interview Script

Hello, and thank you for agreeing to meet with me and share about your experiences on this subject! I hope to gain a lot of insights from Figma users, to help identify needs and struggles when working with components. So that I can take notes later and focus on our discussion, would you mind if I recorded this interview? I would only use it for analysis and it would not be shared.

Do you have any questions?

Alright, let's get started!

Demographics

1. What is your age?
2. What is your occupation?
3. How long have you been doing this?
4. Do you work on-location, remote, or a mix?
5. Do you work with a team(s)?

Process

1. How often do you use components?
2. What is your confidence level with them?
3. What do you use components for?
4. How do you use components?
5. How do you organize components?
6. What is your approach to designing and iterating on responsive design for multiple devices?

Examples: (if needed)

- a. Use one master that is responsive
- b. Make different versions per device
7. What is your approach to making instance overrides?
8. What is your process for editing master components?

Pains & Gains

1. What frustrations do you face with components?

Follow-up (if needed)

- a. Can you elaborate a little more about it?
- b. What could help make it easier?

2. What are your workarounds?

Example: (if needed)

- a. Plugins
- b. Custom workflows

3. What works well with components?

4. What do other design tools do well regarding components?

5. Do you have any final thoughts on improving Figma components?